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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I write to tell you of my anger and displeasure at the possibility of having no competitive provider for my phone and internet services. If you deregulate as AT&T and its trade association, US Telecom want, we will all be paying much higher prices and receive horrible service. I have had AT&T in the past, they are one of the least customer oriented services I have ever dealt with. Bills were always wrong, charges much higher than promised and the support services were almost non-existent and phone help unbelievable rude. This big company is trying to make itself the only provider, and now has ruined DirectTV since it purchased that company.

I use a small, very efficient service for phone and internet, Sonic. They are trying to run their own lines, but presently we receive service via AT&T's fiber lines. When I have problems that are Sonic's, they are fixed within the day. When it's because of AT&T's lines, it can take weeks. AT&T simply does not care about the consumer, they don't have to. If you deregulate, then they really won't do anything to help the little guy.

Please don't allow this to happen.

Linda Hall-Martin